

Information & Terms: A non-refundable reservation deposit of 25% of the total rental and an authorized signature on your contract proposal will reserve your activities and date. The balance is due on or before the date of the event prior to set-up. We reserve the right to set appropriate rules of conduct and age/weight/time limits in order to best facilitate your event and maintain a safe environment.

Cancellation Policy: This contract, after signing, is a legal and binding contract. To cancel or reschedule, sufficient notice must be given - at least 48 hours prior to start of your event. The deposit is non-refundable. It can be applied to a future event. Cancellation of event with less than 48-hour notice forfeits entire deposit. Cancellation after set-up has begun forfeits any credit or refund. Postponement of event with at least 48-hour notice will entitle you to use your deposit towards a timely rescheduled event. Any rescheduled event is subject to availability of activities at the time of notification of postponement.

Inclement Weather Policy: If the weather looks like it will be unsafe prior to delivery, we will call you and discuss whether we should cancel the rental and/or reschedule your event. Any deposit paid will be credited to your rescheduled event. After out crew has left the warehouse it is considered an event at that point, cancellation after that point forfeits any refund or credit. Cancellation after set-up has begun forfeits any refund or credit.

Postponement of event will entitle you to use your deposit towards a timely rescheduled event. Any rescheduled event is subject to availability of activities at the time of notification of postponement.